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Airai Water Paradise Hotel Monthly Guests' Feedback

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EXPEDIA

• Couple from Kansas, USA



Touching Birthday Surprise

The trip to Palau was one of the most anticipated vacations that Mr. Lester & Mrs. Joyce Whatley have been waiting for since time immemorial.

Before they packed their stuffs, Mrs. Joyce Whatley slipped to the staffs and told them that it was her husband's birthday. Little did this lovely couple know, the staffs already prepared a birthday cake to surprise Mr. Whately. This made a few tears from Mrs. Whately's eyes.

This very simple act made the couple very happy, and they promised to go back this December to experience once again the generosity and hospitality of AWP staffs. <u>Lion Tour</u> Lovely ladies from Taiwan

10 Years Reunion at AWP

These lovely guests have been to Palau 10 years ago They stayed in the very same hotel (Airai View Hotel). Upon their arrival, they already noticed a lot of change, not even Palau but the hotel itself.

- Room- The newly renovated Ocean View Room pleased them so much. "This is really a good hotel, it deserves more people staying here!!", they delightedly said to us.
- Services
 It is really nice to chat in mother tongue.
 The Mandarin speaking and cordial services at AWP satisfied these ladies.
- Delicious Food
 – All the meals were very delicious from breakfast, lunch, to dinner. Especially the Chinese Seafood Dinner. They loved it so much!

They said that they are more than willing to recommend more friends to come staying at AWP!!!

IMPAC

Diving enthusiasts from Fukuoka, Japan

Top 5 Acclaims from Japanese Guests



- 1. It is very convenient for us to have Japanese speaking services.
- 2. The fresh mangrove crab is really delicious! We love it!
- 3. The wooden carvings and decorations are very special.
- 4. All staffs at AWP are kind and friendly ~The service is satisfying.
- 5. The spa is relaxing with good price!